Disability Access and Inclusion survey



Cairns
REGIONAL COUNCIL

Disability Access and Inclusion survey

This survey is from Cairns Regional Council.

We want Cairns to be a place where everyone can take part in community life and feel included.

Your answers will help us understand what Council is doing well and what we can do better.

Your privacy

You do not need to tell us your name or any other personal details.

We will use your answers to help plan and improve services, but your answers will stay private.

How to complete the survey

- Tick the box next to your answer.
- You can skip any question you do not want to answer.
- You can return the completed survey to Customer Service at Cairns Regional Council, Hambledon House Community Centre in Edmonton, or Marlin Coast Neighbourhood Centre in Smithfield.

Getting where you need to go.

1. How easy is it for you to use footpaths in your area?

☐ Easy.

☐ Sometimes it is easy.

☐ Hard.

☐ I don’t use footpaths.

☐ I don’t know.



Getting where you need to go.

2. How easy is it for you to get on and off the bus?

- ☐ Easy.
- ☐ Sometimes it is easy.
- ☐ Hard.
- ☐ I don’t use bus stops.
- ☐ I don’t know.



Getting where you need to go.

3. How easy is it for you to find accessible car parks?

- ☐ Easy.
- ☐ Sometimes it is easy.
- ☐ Hard.
- ☐ I don’t use accessible car parks.
- ☐ I don’t know.



Getting where you need to go.

4. How easy is it to find a toilet you can use?

- ☐ Easy.
- ☐ Sometimes it is easy.
- ☐ Hard.
- ☐ I don’t use accessible toilets.
- ☐ I don’t know.



Getting where you need to go.

5. What would help you get where you need to go?

- ☐ Kerb ramps.
- ☐ Safe crossings with more time to cross.
- ☐ Bumpy paving I can feel with my feet or cane.
- ☐ Signs and maps I can read.
- ☐ Seats and shaded places to rest.

Something else?

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_____

Taking part in your community.

6. Do you feel welcome and included in your community?

- ☐ I always feel welcome.
- ☐ I feel welcome most of the time.
- ☐ I feel welcome sometimes.
- ☐ I do not feel welcome.
- ☐ I'm not sure.

What makes you feel included?

_____

_____

Taking part in your community.

7. What would make it easier for you to take part in your community?

- ☐ Quiet spaces where I can take a break.
- ☐ Clear information before I visit.
- ☐ Chairs and places to rest.
- ☐ Feeling understood and welcomed.

Something else?

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Outdoor spaces.

8. What would make outdoor spaces work for you?

- ☐ Playgrounds everyone can use.
- ☐ Pathways so I can get around.
- ☐ Seats and shaded places to rest.
- ☐ BBQs and picnic tables I can use.
- ☐ Toilets that I can use.
- ☐ Signs and maps I can read.

Something else?

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Council buildings.

9. What would help you to visit Libraries and Council buildings?

- ☐ Clear information before I visit.
- ☐ Buildings I can use easily.
- ☐ Activities and events I can take part in.
- ☐ Information that is easy to find and understand.
- ☐ Staff who understand disability and are helpful.

What makes you feel included?

_____

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Sport and recreation.

10. What would make it easier for you to take part in sport activities and events?

- ☐ Knowing what is accessible before I go.
- ☐ More equipment to help me take part.
- ☐ Staff who understand disability and are helpful.
- ☐ Sport activities that everyone can take part in.
- ☐ Accessible toilets close to the activities.
- ☐ Other ways to be involved, like volunteering or helping at events.

Something else?

_____

Music, culture and art events.

11. What would make it easier for you to attend music, culture and art events?

- ☐ More seating and places to rest.
- ☐ Captions or Auslan interpreters.
- ☐ Audio description that tells me what is happening.
- ☐ Performances that include people with disability.
- ☐ Easy Read program information.

Something else?

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Council news and events.

12. How do you hear about Council news and events?

- ☐ Council website or app.
- ☐ Facebook or Instagram.
- ☐ Emails from Council.
- ☐ Letters in the mail.
- ☐ Newspaper or radio.
- ☐ Friends or family tell me.

Something else?

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Thank you for doing this survey.

If you have any questions about this survey, email Cairns Regional Council:
disability@cairns.qld.gov.au



cairns.qld.gov.au

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